

EnergyTrak 1.7.4.0 Release Notes

EnergyTrak 1.7.4.0 is now live!

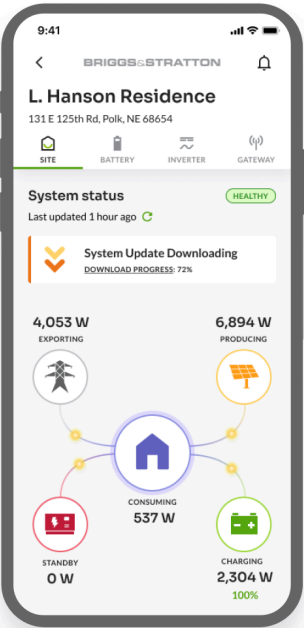
VERSION INFORMATION

<u>EnergyTrak Gateway:</u>	1.7.4.0
<u>Android Mobile App:</u>	1.7.4
<u>iOS Mobile App:</u>	1.7.4
<u>SimpliPHI 6kW Inverter:</u>	3.39/24.17
<u>SimpliPHI 4.9 Battery:</u>	1.0.0.7
<u>AmpliPHI 3.8 Battery:</u>	6.0.0.7

NEW FEATURES & IMPROVEMENTS

System Update Improvements

Users are now provided with more information on the availability and status of over-the-air (OTA) updates to the software/firmware within their system, including control over when updates are applied. This feature set also includes an overhaul to the infrastructure supporting OTA updates, providing better stability to this critical operation.



New system update banners show progress of updates from download through installation. Tap the banners within the app for more information on progress.

Sort and Filter Sites

Users can now sort and filter sites on the Sites screen.

International Phone Numbers

Users can now enter international phone numbers when creating or editing a user profile.

Support for Android 14

The EnergyTrak app for Android now officially supports devices running Android 14.

BUG FIXES

Solar Input Lost Warning Triggers Warning Health Status - FIXED

When solar power input is absent on the SimpliPHI 6kW Hybrid Inverter, the inverter triggers a warning code—even when solar resource is simply not available—which EnergyTrak was using to trigger the WARNING health status and the associated alerts shown to users. This *Solar Input Lost* warning from the inverter no longer triggers the WARNING health status in EnergyTrak.

WiFi Setup and Stability Improvements

Bug fixes and stability improvements of WiFi setup and operation.

Many other bug fixes and improvements...

...which will generally improve the user experience and stability of EnergyTrak.

KNOWN BUGS AND ISSUES

Missing Timestamp in Email Notifications

Currently, the date-time provided in email notifications is in Coordinated Universal Time (UTC+0) and needs to be manually converted to local time. For example, the time of September 7, 2023, at 3:00 AM (UTC+0) is equal to September 6, 2023, at 10:00 PM Central Daylight Time (UTC-5).

- **WORKAROUND:** The date-time which the email was received generally matches the event. However, converting from UTC+0 to the local time zone is the most reliable way to solve this issue. There are many useful, free online tools available to help with this conversion.

Incorrect Gateway Software Version

On the Gateway tab found on the Site Dashboard, the listed software version might be incorrect.

Disconnected Status Not Working

If the EnergyTrak Gateway loses its connection to the EnergyTrak Cloud (most often from a loss of Internet connection), it should trigger the DISCONNECTED health status for the site. However, the site remains in HEALTHY status.

Incorrect Warning Code in Email Notifications

When EnergyTrak generates an email notification to a user for a detected warning on the SimpliPHI 6kW Hybrid Inverter, the listed warning code is an alphabetical value that does not correspond to the numerical value displayed on the inverter. The below table maps these codes appropriately.

Panel Code	Warning Name	Email Code
01	Grid Voltage High	J
02	Grid Voltage Low	K
02	Grid Input Loss	O
03	Grid Frequency High	L
04	Grid Frequency Low	M
04	Grid Frequency Loss	P
05	Sustained Grid Over Voltage	N
07	Island Detection	Q
08	Grid Input Waveform Not Acceptable	V
09	Grid Input Out of Phase	R
10	Rapid Shutdown Engaged	X
11	Inverter Overload	T
12	Inverter Over Temp	S
13	Battery Voltage Low	F
14	Battery Below Operating Voltage	E
15	Battery Disconnected	G
16	Battery Voltage Low	I
17	MPPT 1 Over Voltage	C
17	MPPT 2 Over Voltage	D
17	MPPT 1 Loss	A
17	MPPT 2 Loss	B

Persistent Fault and Warning Events

Fault and warning events from connected equipment are not cleared from EnergyTrak if the gateway is offline at the time of the event clearing from the originating equipment. This causes the site in EnergyTrak to look like the event is persisting when it has actually cleared.

- **WORKAROUND:** You must force trigger and then resolve the same fault or warning event on the originating equipment while the gateway has a healthy Internet connection.

Some Inverter Settings Only Available in EnergyTrak

Certain individual settings on the SimpliPHI 6kW Hybrid Inverter are bundled into *Operating Profiles* in the EnergyTrak app and cannot be individually adjusted. If only some of these individual settings are changed from the inverter's front panel, EnergyTrak may override the individual change and revert the setting to the previous setpoint. This includes all inverter settings related to operating profiles, time-of-use, low battery cut-out, and re-discharge voltage. The below sub-sections list specific settings of the SimpliPHI 6kW Hybrid Inverter.

Settings Bundled in EnergyTrak by Operating Profile

The below settings must be changed as a group by selecting the most appropriate Operating Profile in EnergyTrak. More details regarding Operating Profiles can be found in the EnergyTrak Install and User Manual at <https://energy.briggsandstratton.com/>.

- 13 - Operation Mode
- 14 - PV Supply Priority Setting
- 15 - Charger Source Priority
- 16 - Feed to Grid Function
- 17 - Battery feed to grid function when PV is available
- 18 - Battery feed to grid function when PV energy is unavailable
- 19 - Load supply source (PV is available)
- 20 - Load supply source (PV is unavailable)
- 33 - Generator as AC Source (*this setting will always be configured to "Enabled" when the Off-Grid Operating Profile is selected*)

Settings Managed by EnergyTrak when the Grid-Tied Backup w/ Time-of-Use Operating Profile is Selected

- 21 - Start time system is allowed to charge from Grid or is connected to Grid
- 22 - Start time system is to power loads from battery and not from Grid
- 23 - Restart time system is allowed to charge from Grid or is connected to Grid
- 24 - Start time system is allowed to continue to be connected to grid to finish 24 hour cycle

Settings Bundled in EnergyTrak by Battery Reserve Level - Grid Unavailable

- 9 - Low DC cut off battery voltage setting when grid is unavailable
- 10 - Battery re-discharging voltage when grid is unavailable

EnergyTrak Setpoint	9 - Low DC cut off battery voltage setting when grid is unavailable	10 - Battery re-discharging voltage when grid is unavailable
10%	50.0	53.0
20%	50.6	53.0
30%	51.0	53.0
40%	51.3	53.0
50%	51.4	53.0
60%	51.6	53.0
70%	51.8	53.0
80%	52.0	53.0
90%	52.1	53.0

Note: In EnergyTrak, a user specifies the *Battery Reserve Level - Grid Unavailable* as a percent value from 10% to 90% (“EnergyTrak Setpoint” listed above). These setpoints correspond to the listed values for settings 9 and 10 on the SimpliPHI 6kW Hybrid Inverter.

Settings Bundled by Battery Reserve Level - TOU

- 11 - Low DC cut off battery voltage when grid is available
- 12 - Battery re-discharging voltage when grid is available

EnergyTrak Setpoint	11 - Low DC cut off battery voltage when grid is available	12 - Battery re-discharging voltage when grid is available
10%	50.0	54.0
20%	50.6	54.0
30%	51.0	54.0
40%	51.3	54.0
50%	51.4	54.0
60%	51.6	54.0
70%	51.8	54.0
80%	52.0	54.0
90%	52.1	54.0

Note: In EnergyTrak, a user specifies the *Battery Reserve Level - TOU* as a percent value from 10% to 90% (“EnergyTrak Setpoint” listed above). These setpoints correspond to the listed values for settings 11 and 12 on the SimpliPHI 6kW Hybrid Inverter. *Battery Reserve Level - TOU* can be modified only when the “Grid-Tied Backup” operating profile is selected and “Time-of-Use” is enabled. Otherwise, *Battery Reserve Level - TOU* will be fixed at 50%.

There is also active work to unify the naming convention of settings between the inverter documentation and EnergyTrak.

Required Setting for Parallel Inverters on Inverter Front Panel

For parallel installations of the SimpliPHI 6kW Hybrid Inverter, the “AC Output Mode” setting must be configured as “PAL” to ensure proper operation. This setting is currently only accessible via setting number 19 on the front panel of the inverter and cannot be changed with the EnergyTrak app. Please refer to the inverter’s installation manual for further instructions.

Inaccurate In-App Operating Telemetry

On rare occasions, the telemetry values displayed on the Site dashboard in the EnergyTrak app are inaccurate and do not match the correct values displayed on the inverter’s front panel.

- **WORKAROUND:** This can usually be resolved by power cycling the EnergyTrak Gateway. The gateway can be power cycled by opening the fuse holder door or disconnecting the power cable, waiting 15 seconds, and then reestablishing power to the gateway.