EnergyTrak 2.2.0.0 Release Notes

EnergyTrak 2.2.0.0 is now live!

VERSION INFORMATION

EnergyTrak Gateway:	2.2.0.26
Android Mobile App:	2.2.0
iOS Mobile App:	2.2.0
SimpliPHI 6.6 Battery:	66.48.50
SimpliPHI 4.9 Battery:	1.0.0.7
AmpliPHI 3.8 Battery:	6.0.0.7
SimpliPHI 6kW Inverter:	3.39/24.17

NEW FEATURES & IMPROVEMENTS

EnergyTrak for the SimpliPHI 6.6 Battery System

We have updated the core features of EnergyTrak to support the all new SimpliPHI 6.6 Battery System! This includes all features related to monitoring our communicating batteries: system monitoring, health status tracking, fault and warning notifications, and more.

Notifications Redesign

We have reorganized the notification feature in the EnergyTrak app to provide a more intuitive and streamlined experience for users to manage the notifications they would like to receive for battery faults and warnings. Related settings for existing users should port over to the new design automatically, but it is recommended that users double check their settings to ensure everything is configured correctly.

BUG FIXES

Various bug fixes and improvements...

...which will provide a more stable experience for users.

KNOWN BUGS AND ISSUES

Missing Timestamp in Email Notifications

Currently, the date-time provided in email notifications is in Coordinated Universal Time (UTC+0) and needs to be manually converted to local time. For example, the time of September 7, 2023, at 3:00 AM (UTC+0) is equal to September 6, 2023, at 10:00 PM Central Daylight Time (UTC-5).

- **WORKAROUND:** The date-time which the email was received generally matches the event. However, converting from UTC+0 to the local time zone is the most reliable way to solve this issue. There are many useful, free online tools available to help with this conversion.

Persistent Fault and Warning Events

Fault and warning events from connected equipment are not cleared from EnergyTrak if the gateway is offline at the time of the event clearing from the originating equipment. This causes the site in EnergyTrak to look like the event is persisting when it has actually cleared.

- **WORKAROUND:** You must force trigger and then resolve the same fault or warning event on the originating equipment while the gateway has a healthy Internet connection.

Inaccurate In-App Operating Telemetry

On rare occasions, the telemetry values displayed on the Site dashboard in the EnergyTrak app are inaccurate and do not match the correct values displayed on the inverter's front panel.

- **WORKAROUND:** This can usually be resolved by power cycling the EnergyTrak Gateway. The gateway can be power cycled by opening the fuse holder door or disconnecting the power cable, waiting 15 seconds, and then reestablishing power to the gateway.